

Proctor

Professor Gillian Lewis (School of Biological Sciences) and Micheal Rengers (Associate Director Campus Life, Accommodation) share the role of Proctor at the University.

See <https://www.auckland.ac.nz/en/students/information-new-students/bullying-disputes-complaints/university-proctor.html>

CONTACT: email: proctor@auckland.ac.nz

- The Proctor is the primary reference point in the University for all matters relating to student non-academic misconduct, including complaints against students, or disputes between students.
- The Proctor assesses disputes between students or complaints about student conduct and can recommend or determine the appropriate next steps, which may include referral to an external mediator or disciplinary procedures.
- The Proctor is a contact person for students who are concerned about bullying or harassment.
- The Proctor can advise students about where they should take any concerns about academic matters or about issues with members of staff.
- The Proctor can advise staff (eg, Deans and Academic Heads) about how to handle disputes involving students.
- The Proctor convenes a group of University experts who assess and assist in handling student behaviour which may present a risk to students, staff or university activities (Risk Intervention Team).
- The Proctor can advise anyone in the University about student conduct and dispute policies.

The Proctor does not handle matters relating solely to academic complaints or disputes (eg, disputing grades) or academic misconduct (eg, cheating). However, the Proctor can provide advice about the policies and procedures in these areas.