where to get HELP!

Phase 2
South Auckland Clinical Campus
IMMEDIATE RISK

For an emergency that is happening right now dial 111, or, to discuss your own or someone else’s safety or acute mental health crisis, phone Mental Health Crisis Line on 0800 800 717 (24 hrs).

KEY CONTACTS

**Phase 2 Director & Year 5 Coordinator** – Academic matters related to MBChB IV and V and leave requests: Dr Kira Bacal (09) 923 3046 k.bacal@auckland.ac.nz

**Year 4 Coordinator** – Academic issues to do with MBChB IV:
Dr Matt Dawes (09) 923 6389 m.dawes@auckland.ac.nz

**BMedSc (Hons) Director** – Honours Pathway enquiries:
Dr Ali Mirjalili (09) 923 7487 a.mirjalili@auckland.ac.nz

**Medical Programme Directorate (MPD) general enquiries**
(09) 923 1606 or mpd@auckland.ac.nz

**Group Services Manager (MPD)** – Administrative issues:
Johanna Beattie (09) 923 2773 j.beattie@auckland.ac.nz

**Practicum Placement Coordinator (MPD)** – Administration of student choices and clinical allocations: Teresa Timo (09) 923 6745 t.timo@auckland.ac.nz

**Student Health and Counselling** – For full background on enrolment and available resources visit Student Health and Counselling services. To book an appointment (09) 923 7681 (the FMHS Student Support Advisor can assist if urgent)

**Student Academic Services & Engagement Manager** – Advice on health, financial and welfare matters: Kate Snow (09) 923 6516 kate.snow@auckland.ac.nz

**MAPAS Student Support Advisor for Phase 2**
Ruby Timmo (09) 923 4488 r.timmo@auckland.ac.nz

**Student Support Advisor (Domestic and International)**
Carley Fletcher (09) 923 7071, 027 801 3726 (office hours only), fmhssupport@auckland.ac.nz

**International Students (URGENT HELP)**
The International Office can provide 24/7 help for international students urgent issues – Rebecca Walkinton +64 21 376 922 or r.walkinton@auckland.ac.nz

**Equity Office** - Student Disability Services (SDS) – Provides support for students with a wide range of impairments, both visible and invisible: (09) 923 2936 disability@auckland.ac.nz

**FMHS Disability Liaison**
Contact the FMHS Student Support Advisor for advice on exam and test conditions
KEY SOUTH AUCKLAND CLINICAL CAMPUS (SACC) STAFF

Assistant Dean, South Auckland Clinical Campus
Professor Andrew Hill  a.hill@auckland.ac.nz

SACC Group Services Manager
Maria Vitas (09) 276 0044 x 8395  m.vitas@auckland.ac.nz

SACC Student Administration Team (Site Coordinators)
(09) 276 0044 x 2864 or 8076  uniadmin@middlemore.co.nz

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[Diagram showing academic support resources]

- **Academic**
  - Failing an exam or test: Refer to Phase 2 Guidebook (see also Personal Wellbeing diagram)
  - Routine academic or professional matters: Contact your local academic coordinator or your respective course clinical coordinator
  - Timetable Issues: contact Campus Manager
  - Routine attachment, organisational matters and associated student support: contact Campus Manager
  - Selectives & Electives Issues: contact Practicum Placement Coordinator (MPO)
  - Immunisations: Contact Student Health or MPO Group Services Manager
  - MAPAS students: Contact MAPAS Student Support Advisor
  - International Students: Contact FMHS Student Support Advisor

- If not resolved, class rep should contact: Year 4 Coordinator or Phase 2 Director/Year 5 Coordinator
- For unresolved personal course matters, individuals can contact Phase 2 Director

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Last updated July 2017