where to get HELP!

Phase 2
Auckland & Waitemata
IMMEDIATE RISK

For an emergency that is happening right now dial 111, or, to discuss your own or someone else’s safety or acute mental health crisis, phone Mental Health Crisis Line on 0800 800 717 (24 hrs).

KEY CONTACTS

**Phase 2 Director** – Academic matters related to MBChB IV and V, leave requests:
Dr Kira Bacal (09) 923 3046 [k.bacal@auckland.ac.nz](mailto:k.bacal@auckland.ac.nz)

**Year 4 Coordinator** – Academic issues to do with MBChB IV:
Dr Matt Dawes (09) 923 6389 [m.dawes@auckland.ac.nz](mailto:m.dawes@auckland.ac.nz)

**Auckland Clinical Campus Operations Manager** –
Natasha Tinkler (09) 923 1534 [n.tinkler@auckland.ac.nz](mailto:n.tinkler@auckland.ac.nz)

**Waitemata Clinical Campus Site Team Leader** –
Mere Vercoe (09) 486 7420 [mere.vercoe@waitematadhb.govt.nz](mailto:mere.vercoe@waitematadhb.govt.nz)

**BMedSc (Hons) Director** – Honours Pathway enquiries:
Dr Ali Mirjalili (09) 923 7487 [a.mirjalili@auckland.ac.nz](mailto:a.mirjalili@auckland.ac.nz)

**Medical Programme Directorate (MPD) general enquiries**
(09) 923 1606 or [mpd@auckland.ac.nz](mailto:mpd@auckland.ac.nz)

**Group Services Manager (MPD)** – Administrative issues:
Johanna Beattie (09) 923 2773 [j.beattie@auckland.ac.nz](mailto:j.beattie@auckland.ac.nz)

**Practicum Placement Coordinator (MPD)** – Administration of student choices and clinical allocations: Teresa Timo (09) 923 6745 [t.timo@auckland.ac.nz](mailto:t.timo@auckland.ac.nz)

**Student Health and Counselling** – For full background on enrolment and available resources visit [Student Health and Counselling services](mailto:). To book an appointment (09) 923 7681 (the FMHS Student Support Advisor can assist if urgent)

**Student Academic Services & Engagement Manager** – Advice on health, financial and welfare matters: Kate Snow (09) 923 6516 [kate.snow@auckland.ac.nz](mailto:kate.snow@auckland.ac.nz)

**MAPAS Student Support Advisor for Phase 1**
Wills Nepia (09) 923 4912 [w.nepia@auckland.ac.nz](mailto:w.nepia@auckland.ac.nz)

**Student Support Advisor (Domestic and International)**
Carley Fletcher (09) 923 7071, 027 801 3726 (office hours only), [fmhssupport@auckland.ac.nz](mailto:fmhssupport@auckland.ac.nz)

**International Students (URGENT HELP)**
The International Office can provide 24/7 help for international students urgent issues – Rebecca Walkinton +64 21 376 922 or [r.walkinton@auckland.ac.nz](mailto:r.walkinton@auckland.ac.nz)

**Equity Office** - [Student Disability Services](mailto:) (SDS) – Provides support for students with a wide range of impairments, both visible and invisible: (09) 923 2936 [disability@auckland.ac.nz](mailto:disability@auckland.ac.nz)

**FMHS Disability Liaison**
Contact the FMHS Student Support Advisor for advice on exam and test conditions
Failing an exam or test: Refer to the Phase 2 Guidebook and contact your attachment coordinator (see also Personal Wellbeing diagram)

Routine and organisational matters: Contact your respective clinical coordinator

Issues regarding hospital allocations: Contact Practicum Placement Coordinator (MPD)

Selectives & Electives issues: contact Practicum Placement Coordinator (MPD)

MAPAS students: Contact MAPAS Student Advisor

International Students: Contact FMHS Student Support Advisor

Immunisations: Contact Student Health or MPD Group Services Manager

Circumstances which prevent you from meeting an assignment deadline

Illness or misfortune which impairs your ability to perform in an examination or test

Anxious, stressed, overwhelmed, depressed, or personal issues. Need Help?

Support for impairments: Contact Disability Services (disability@auckland.ac.nz)

Having an issue with a teacher? E.g. sexist or discriminatory comments

Hearing issues with a student?

Contact your clinical coordinator

Apply for special conditions if appropriate. Sit exam/test if at all possible.
Apply for aegrotat or compassionate consideration within 7 days of last exam (www.auckland.ac.nz/uaa/cs-examination-information)
Contact Student Health & Counselling: (09) 323 7681 or the Faculty Student Support Advisor

UOA Student Counselling: (09) 323 7681 or complete the online questionnaire. Contact the FMHS Student Support Advisor if you need assistance in gaining an appointment.

Seek support: Faculty staff are available for discussions e.g. Phase Director or Faculty Student Support Advisors

Talk to your friends

Document your concern in writing including time and date and contact either the Year 4 Co-ordinator or Phase Director

For informal and confidential help contact the Proctor. For more information - www.auckland.ac.nz/proctor

Electronic resources:
CALM - www.calm.auckland.ac.nz
www.theknowdown.co.nz
www.uiufline.org
Lifeline (24/7) – 0800 543 354