We have a new level of support within the BPharm programme from 2020 for students and staff. Each year level has its own Year Coordinator. The Year Coordinator is a person who is (for the most part) separate from the Course Director and main staff teaching into the year level.

The Year Coordinator is a liaison person and a conduit for students who are seeking support individually and to encourage ways for each BPharm year group to get to know each other, enjoy learning in the programme and feel supported and successful in their studies.

The elected APSA Student Year Representatives are encouraged to connect with their academic Year Coordinator.

Our Bachelor of Pharmacy Year Coordinators in 2021 are:

**Part 2 Year Coordinator** – Angelene van der Westhuizen  
[a.vanderwesthuizen@auckland.ac.nz](mailto:a.vanderwesthuizen@auckland.ac.nz)

**Part 3 Year Coordinator** – Sara Hanning  
[s.hanning@auckland.ac.nz](mailto:s.hanning@auckland.ac.nz)

**Part 4 Year Coordinator** – Sachin Thakur  
[s.thakur@auckland.ac.nz](mailto:s.thakur@auckland.ac.nz)

For any questions or concerns of an academic nature about course content, specific lecture/workshop/lab details, attendance issues, assessment questions or deadliness, please always approach first your Course Director and the teaching team, including your course Module Leader(s).

However, Year Coordinators are there in case you are seeking other support, need some confidential help or any advice about how to approach challenges or difficulties you might be facing, as well as if you have ideas about social/study/other events that your year group might like to organise.
Where to go for help ... in the BPharm and your studies

**Needing general advice or support and not sure where to go or how to approach your challenge?**
- Contact your BPharm Year Coordinator

**Needing support with depression, anxiety affecting study/assessments, illness, physical or emotional health concerns?**
- Contact Student Health and Counselling
  
  Email: uhsinfo@auckland.ac.nz
  Phone: (09) 923 7681
  www.auckland.ac.nz/healthandcounselling

**Needing to miss a compulsory workshop, lab or teaching session?**
- Contact your Course Director and if you know who it is, your Module Leader and/or main teacher of the session before the session (ideally 24 hours in advance but sometimes emergencies happen, so as soon as you can before the session you have to miss)

**Needing to request an extension on a course assignment?**
- Contact your Course Director

**Needing to apply for Aegrotat (due to illness) or Compassionate Consideration (due to a major life event/crisis) affecting your ability to prepare for / perform in a major test, exam or clinical exam (OSCE)**
- For Aegrotat and Compassionate Consideration for Written Tests see here:

  Or go to the Pharmacy Portal pharmacy.auckland.ac.nz
Where to go for help in the BPharm and your studies 2

**Needing support with study concerns, mild anxiety, poor time management, procrastination, worries about poor results on assessments or motivation?**

- Contact our BPharm Support Advisor Daniel Heke in the FMHS Student Centre (Grafton ground floor corner offices, near main stair well)
  Email: d.heke@auckland.ac.nz or fmhssupport@auckland.ac.nz
  Phone: (09) 923 7071

**Needing support with learning difficulties or accessing support from the Inclusive learning team and Disability services?**

- Contact our University Student Learning Services Team and Learning Support Advisors
  https://www.library.auckland.ac.nz/services/student-learning
  https://www.library.auckland.ac.nz/services/student-learning/learning-disabilities-students

**Needing financial support?**

- Visit the University of Auckland Financial wellbeing pages:
- Hardship support and emergency funding

**Needing to meet new people? Join a university club or association:**